On March 3, 2020, the UW experienced a watershed moment that impacted every higher education institution in this country. Just days after the nation’s first COVID-19 death in King County, ASUW Student Senate passed a resolution — spurred by a student petition with 21,000+ signatures — to compel an updated response from the UW Administration on the COVID-19 outbreak. Details on COVID-19 were fuzzy in the initial days of the pandemic, but anxiety among students was mounting as Seattle and the surrounding areas became the epicenter of the U.S. outbreak. Students were calling for campus to close.

Three days later, UW President Ana Mari Cauce, who attended the ASUW Student Senate meeting and dialogued with students, announced that UW would be the first major campus in the nation to cancel all in-person classes and operations due to COVID-19, setting off a ripple effect throughout higher education institutions across the country.

I have retold my personal experience of sitting in that Senate meeting multiple times this past year, playing out for others what the power of the student voice can accomplish when an administration is willing to listen. The results exemplified the truest example of shared governance I have ever witnessed.

This theme of collaboration in the face of seemingly insurmountable circumstances came up again and again this academic year. For six months, the HUB closed our doors — a situation antithetical to our purpose of enhancing UW community and fostering student engagement. Almost immediately, our 46 full-time staff developed virtual programming for students to connect and launched the centralized Student Events & Activities website as a one-stop communication location for the entire campus.

The HUB’s spirit of collaboration and contribution to the Husky Experience manifested throughout much of the 2019-20 academic year. The D Center’s new HUB location provides a central and more accessible space for our students with disabilities to build a stronger community. The Student Activities Office launched Huskylink, an upgraded online system and directory to support nearly 1,000 student organizations. The HUB Board of Representatives approved replacing HUB Games’ 1950s-era bowling pinsetters. We hosted a rare national Student Union Director’s Conference for all Pac-12, Big Ten, and Big 12 universities. In December, Paul Zuchowski, the HUB’s Associate Director, retired after 35 years of selfless service. Paul’s enduring legacy remains with us in his oversight of the 2012 building renovation and his contribution on the hiring committees for all but one of our current staff.

In a typical year, these accomplishments would be worthy of accolades and appreciation. But in the 2019-20 academic year — an incredibly difficult year where we live and newsfeeds were inundated with pandemic fears, political unrest, racial trauma, job loss, and lives lost — they take on more significance. They represent the dedication of the individuals who make up the HUB staff. Individuals who navigated personal and professional challenges while seeking creative ways to support our students through their own challenges. Individuals who did not waver in their commitment and showed up even when it was hard.

Thank you to the outstanding HUB team of professionals and to the thousands of student leaders whose community-building efforts make a crucial difference in the lives of every student at the University of Washington.

Sincerely,

Justin Camputaro, PhD
HUB Executive Director
WELCOMING THE D CENTER

The Disability and D/deaf cultural center, known as the D Center, moved to the HUB in October 2019. Established in 2012, the student-led D Center works to foster and celebrate disability and D/deaf communities at UW, serving as both a cultural space and a resource for social and educational programming. The new location increases the D Center’s capacity to support students, expanding its community and creating more opportunities to connect with HUB neighbors and guests.

PHILANTHROPY

<table>
<thead>
<tr>
<th>ASUW</th>
<th>GPSS</th>
</tr>
</thead>
<tbody>
<tr>
<td>DONATION TO COVID-19 HUSKY PRIDE FUND</td>
<td>DONATION TO COVID-19 STUDENT EMERGENCY FUND</td>
</tr>
</tbody>
</table>

$100,000

$25,000

ASUW GPSS

ENHANCING UW COMMUNITY

CHRISTINE LEW

ASUW Student Disability Commission

Christine originally began working with the ASUW Student Disability Commission (SDC) in 2018 as an Assistant Director, and served as Director during the 2019-20 academic year. She has worked tirelessly to amplify the voices of various disability communities, including fighting for remote access to technology, raising awareness of physical intercessibility on campus, and advocating directly to UW Administration for increased funding towards Disability Resources for Students.

Working at the HUB has helped Christine grow significantly, both as a person and a professional. Every day has provided opportunities for her to grow and working with the SDC has also helped her find her future career calling. Originally intending to pursue psychology, Christine has discovered a sincere passion for disability advocacy work.

“In all honesty, I probably spend more time at the HUB than I do at my own home. It’s become so much more than a building for me; it’s the place that I work, where I meet new friends, where I eat every day, and where I gain new knowledge and skills. It is simultaneously a place of comfort and of challenge, where I can go from a safe refuge like the D Center, to a new experience like an ASUW Board of Directors meeting. My Husky Experience has been filled with laughter, growth, and reflection, all within the walls of the HUB.”

GAMES (FALL–WINTER)

<table>
<thead>
<tr>
<th>CUSTOMERS</th>
<th>TOURNAMENTS</th>
<th>PARTICIPANTS</th>
<th>LEAGUE TEAMS</th>
<th>PARTICIPANTS</th>
<th>WORKSHOPS</th>
</tr>
</thead>
<tbody>
<tr>
<td>21,348 (+5,673)*</td>
<td>762 (+26)</td>
<td>1,063 (+953)</td>
<td>45 (+19)</td>
<td>299 (+154)</td>
<td></td>
</tr>
</tbody>
</table>

*Increases are compared to the same timeframe in 2018–19

EQUITY

Christine Lew

ASUW Student Disability Commission

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MATT McKEOWN
GPSS Vice President of Internal Affairs

Matt served as the Vice President of Internal Affairs for the Graduate and Professional Student Senate (GPSS) during the 2019-20 academic year. He oversaw a variety of functions to represent graduate student interests across campus, such as managing programming, marketing, and GPSS staff.

Under his leadership, GPSS pushed for equitable education experiences for all UW graduate and professional students. He recognizes that there is much work that needs to be done to ensure that GPSS is truly representative of marginalized communities and students of color. “We see it as our duty to use our privilege and our position to bring voice to issues often not discussed or identified by the UW Administration.”

The HUB has also been transformative to Matt’s Husky Experience. “The HUB served as my second home during my time at UW. One of the biggest lessons I learned from working with individuals at the HUB is the importance of community support and connection. I love how willing members of the HUB staff are to jump in and assist offices with their work and their goals. I hope to bring those lessons with me into my career, emphasizing the importance of offering support and guidance to those in my community and workplace.”

PAUL ZUCHOWSKI
Associate Director, 1984–2019
Historian Emeritus, 2019–Present

After 35 years of service, Paul Zuchowski retired in December 2019. The HUB and the University of Washington are forever grateful for his contributions and the people he impacted along the way. Endeavor to persevere!
MEETING ROOM UPGRADES

To more effectively meet the technology needs of clients, Event & Information Services completed a two-year project, upgrading the audiovisual systems in HUB meeting rooms. The upgrade includes new projectors, re-programmed touch panels, and wireless screen mirroring in small meeting rooms to support collaborative projects.

EVENT & INFORMATION SERVICES
(SUMMER—WINTER)

<table>
<thead>
<tr>
<th>Service</th>
<th>Quantity</th>
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<tbody>
<tr>
<td>Service Hours</td>
<td>2,854</td>
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<tr>
<td>Availability Checks</td>
<td>5,532</td>
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</table>

GAMES RESERVATIONS
(SUMMER—WINTER)

<table>
<thead>
<tr>
<th>Game</th>
<th>Quantity</th>
</tr>
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<tbody>
<tr>
<td>Bowling</td>
<td>1,628</td>
</tr>
<tr>
<td>Pool</td>
<td>477</td>
</tr>
<tr>
<td>Table Tennis</td>
<td>156</td>
</tr>
<tr>
<td>Console Gaming</td>
<td>980</td>
</tr>
<tr>
<td>E-Sports</td>
<td>467</td>
</tr>
<tr>
<td>Space Reservations</td>
<td>453</td>
</tr>
</tbody>
</table>

PROVIDING A DYNAMIC EVENT CENTER

A HISTORIC EVENING WITH EVA SCHLOSS

Eva Schloss—Holocaust survivor, stepsister of Anne Frank, and noted author—visited UW in November 2019 to share her tragic and incredible life story. Sponsored by Chabad at the University of Washington, this historic event brought 1,400 people together at the HUB.

The UW community listened to Schloss speak about her harrowing memories of surviving the Holocaust and of her relationship with Anne Frank, educating participants about this momentous period in history. This unique first-hand experience drew many people to the event and gave them the rare opportunity to hear from a Holocaust survivor. As an event participant shared, “I have never heard a more eloquent speaker. She evoked in me an array of emotions; shock, sadness, laughter and pride.”

Rabbi Mendel Weingarten, an advisor for Chabad, added, “It created a sense of unity with 1,400 people sitting in one room, hearing about a historical period from someone who lived it. I often hear from students and faculty who were at the event, and they share how it changed them. Forever.”

Former Chabad President Levy Menn was thrilled to work with the HUB to set up this event. For Levy, the professionalism and leadership of the HUB staff was apparent throughout the planning process and day-of operations. Everyone on the HUB team took initiative to resolve issues and organize details so the event would be a success.

Levy shared, “It didn’t feel like we hired the HUB. It felt like we teamed up with them. You could immediately tell they wanted the event to be a success with a large impact on the UW community, as much as we did.”

Learn more about the event at jewishuw.com/evaschloss
MEI-CHUN WOO
HUB Staff

Mei-Chun is the Major Event Supervisor with Event & Information Services, managing all reservations occurring in the HUB. She supervises a team that oversees the Information Desk, Lost & Found, and Ticket Office. Her first involvement with the HUB was as a student 12 years ago, and Mei-Chun has grown incredibly since then - growth that she attributes to the guidance of her supervisors.

Integrity has been a guiding value of her daily work at the HUB. By leading her team with integrity, Mei-Chun builds stronger relationships and grows as an individual.

“When I returned to the HUB in 2012, I was excited to give back to the department that had been such a formative part of my college experience. Since that time, there have been many changes and challenges, from which I’ve emerged confident in my knowledge and ability to lead. I could not have achieved this without the support of my supervisors and coworkers. I will be forever grateful to the HUB for making me the person I am today.”

PROVIDING A DYNAMIC EVENT CENTER

INTEGRITY

RESERVATIONS (SUMMER—WINTER)

<table>
<thead>
<tr>
<th></th>
<th>MAJOR SPACE</th>
<th>MEETING ROOM SMALL</th>
<th>MEETING ROOM MEDIUM</th>
<th>MEETING ROOM LARGE</th>
<th>OPEN SPACE</th>
<th>TOTAL</th>
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<tbody>
<tr>
<td>STUDENT</td>
<td>49</td>
<td>127</td>
<td>182</td>
<td>146</td>
<td>13</td>
<td>517</td>
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<tr>
<td>DEPARTMENT</td>
<td>115</td>
<td>237</td>
<td>273</td>
<td>393</td>
<td>55</td>
<td>1,073</td>
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<tr>
<td>OFF-CAMPUS</td>
<td>20</td>
<td>18</td>
<td>23</td>
<td>27</td>
<td>2</td>
<td>90</td>
</tr>
<tr>
<td>TOTAL</td>
<td>184</td>
<td>382</td>
<td>478</td>
<td>566</td>
<td>70</td>
<td>1,680</td>
</tr>
</tbody>
</table>

PERCENTAGE OF BOOKINGS (CLIENT)

- 5% Off-Campus
- 31% Student
- 23% Meeting Room Small
- 11% Major
- 64% Department
- 4% Open Space

PERCENTAGE OF BOOKINGS (SPACE)

- 28% Meeting Room Medium
- 34% Meeting Room Large

CONFIRMED BOOKINGS

CLIENTS: Off-Campus, Student, Department
FOSTERING STUDENT ENGAGEMENT

HUKEYLINK RSO DIRECTORY

With support from the Student Technology Fee, the Student Activities Office launched Huskylink, a new directory and management tool for Registered Student Organizations (RSOs). Huskylink’s online interface enables RSOs to manage membership, post news and events, and promote their organizations with the UW Community, allowing students to quickly and easily get involved and connected.

STUDENT ACTIVITIES

MICHAEL CREEL
HUB Student Staff

Michael first got involved as a student employee with HUB Games, working to enhance student life by providing recreational outlets. With HUB Games, he has taken key leadership roles in bringing the new Esports Arena & Gaming Lounge online and growing participation in campus-wide bowling leagues and tournaments.

Through his time at the HUB, Michael has been guided by the value of discovery. He has constantly found himself exploring new skills and seeking new challenges in his everyday work. Michael identifies organization, leadership, and communication as traits he’s been able to develop while working to make HUB Games a community for others.

“The HUB has been really impactful to my Husky Experience. It became the place to get food, hangout with friends, or go bowling. The HUB has also helped me meet a lot of cool people and feel more at-home at a large university.”

FUNDING DISTRIBUTION

- 954 TOTAL RSOs
- 47 RSOs WITH HUB OFFICES
- $30,950 Wells Fargo Fund
- $9,830 UW Alumni Association Fund
- $25,330 HUB RSO Travel Grant
- $189,230 RSO FUNDING ALLOCATED
- $13,427 GPSS Special Allocations
- $29,949 HUB RSO Event Fund
- $68,642 ASUW Special Allocations
- $7,941 Director’s Discretionary Fund
- $3,161 GPSS Diversity Committee
- $25,330 UW Alumni Association Fund
- $29,949 HUB RSO Event Fund
- $13,427 GPSS Special Allocations
- $68,642 ASUW Special Allocations
- $7,941 Director’s Discretionary Fund
- $3,161 GPSS Diversity Committee
EMPOWERMENT

CHRISTINA COOP
HUB Staff

Christina, popularly known as ‘Coop,’ is a 20-year veteran of the Student Activities Office (SAO). She currently serves as a Senior Advisor, supporting political and social action Registered Student Organizations (RSOs) and working closely with multiple ASUW entities. Throughout her time at the HUB, Coop has strived to put students at the wheel - not just telling them what to do, but giving them the resources they need to succeed.

Coop has learned a great deal in her 20 years at the HUB. She admits that when she initially joined SAO, she didn’t think she was ready to plan the HUB’s big-ticket events - yet over time, she has become much more capable, broad-based in her thinking, and accepting of the fact that everyone has different lived experiences.

“There is a rhythm to the years that is the same, but the students are different every year, with different ideas and epistemologies. I’ve always deeply appreciated the advising experiences in which I learn as much from my students as they learn from me, and really value the relationships that arise from those experiences.”

CHRISTINA COOP
HUB Staff

FOSTERING STUDENT ENGAGEMENT

RESOURCE CENTER (SUMMER—WINTER)

- 9,993 TOTAL STUDENTS (+909)
- 800 TOTAL RSOs (+154)

RESERVATIONS/SUPPLIES

- 3,979 BUTCHER PAPER (FEET)
- 2,268 CHAIRS
- 1,243 PRINTING (PAGES)
- 1,066 CANOPIES
- 2,418 TABLES

TRAINING & DEVELOPMENT SESSIONS

- 16 ASUW
- 22 GPSS
- 37 RSO REGISTRATION

HUB STUDENT STAFF

- ACCOUNTING 3
- CASHIERS 4
- COMMUNICATIONS 5
- EVENT & INFORMATION SERVICES 51
- FACILITIES 6
- GAMES 17
- IT 1
- RESOURCE CENTER 9
- STUDENT ACTIVITIES OFFICE 4
- TOTAL 100
## HUB AWARDS

<table>
<thead>
<tr>
<th>Date</th>
<th>Event Title</th>
<th>Details</th>
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</thead>
<tbody>
<tr>
<td>SEP 23</td>
<td>Undergraduate Women in Business Association</td>
<td></td>
</tr>
<tr>
<td>SEP 30</td>
<td>Women in Informatics</td>
<td></td>
</tr>
<tr>
<td>OCT 7</td>
<td>Purple Caster Minions</td>
<td></td>
</tr>
<tr>
<td>OCT 14</td>
<td>Science and Engineering Business Association</td>
<td></td>
</tr>
<tr>
<td>OCT 21</td>
<td>Chinese Student Association</td>
<td></td>
</tr>
<tr>
<td>OCT 28</td>
<td>Student Council at the University of Washington School of Dentistry</td>
<td></td>
</tr>
<tr>
<td>NOV 4</td>
<td>Chabad Jewish Student Group</td>
<td></td>
</tr>
<tr>
<td>NOV 11</td>
<td>Doctoral Student Association in the Information School and Women in Informatics</td>
<td></td>
</tr>
<tr>
<td>NOV 18</td>
<td>Muslim Students Association</td>
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<tr>
<td>DEC 2</td>
<td>First Nations at UW</td>
<td></td>
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<tr>
<td>JAN 20</td>
<td>Women in Informatics</td>
<td></td>
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<tr>
<td>JAN 27</td>
<td>The Collective</td>
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<tr>
<td>FEB 3</td>
<td>National Society of Black Engineers</td>
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<tr>
<td>FEB 10</td>
<td>Arab Student Association at UW</td>
<td></td>
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<tr>
<td>FEB 17</td>
<td>Korean Student Union</td>
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<td>FEB 24</td>
<td>Women in Chemical Engineering at UW</td>
<td></td>
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<tr>
<td>MAR 2</td>
<td>Evans People of Color</td>
<td></td>
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<tr>
<td>SEP 15</td>
<td>HUB HALL OF FAME // Dan Walker</td>
<td></td>
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<tr>
<td>SEP 30</td>
<td>HUSKY IMPACT // DUBhacks</td>
<td></td>
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<tr>
<td>OCT 7</td>
<td>HUSKY EMPOWERMENT // Capillaries</td>
<td></td>
</tr>
<tr>
<td>OCT 14</td>
<td>HUSKY TRADITION // Korean Student Association</td>
<td></td>
</tr>
<tr>
<td>MAR 2</td>
<td>ADVISOR OF THE YEAR // Benjamin Maurer</td>
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</tr>
</tbody>
</table>

### GIULIANA CONTI

**GPSS President**

**HUB Scholarship Recipient**

Giuliana Conti has been involved with GPSS for five years, first serving as a Senator for the School of Music from 2015-17. During the 2017-18 academic year, Giuliana was the GPSS Secretary while she began her PhD. Giuliana was then elected as the GPSS President for 2018-19 and 2019-20.

“I fell in love with GPSS my first quarter because I found a space for my voice as a representative. If I can stay and work from the heart for five years, then we can continue to provide an organization which inspires the same for others.”

Giuliana’s involvement helped her better understand the different skills she’s developed at UW that she will apply in her career. She’s learned that she’s a connector, seeing relationships between disparate ideas and making connections for positive change. And she’s learned to be proud of the leader she’s become, acknowledging the community that has motivated her along the way. In the future, Giuliana hopes to find a position that has similar interactions and qualities as her experience with GPSS.

Wherever I go, I am confident that, yes, I will utilize the skills and knowledge I have learned in my degree program. But more so, I will constantly think back and process lessons from my time with GPSS.”

### SPENCER LIVELY

**ASUW Director of Legislative Affairs**

**HUB Scholarship Recipient**

Most recently serving as the 2019-20 ASUW Director of Legislative Affairs, Spencer Lively has been involved in community organizing and advocacy on the campus, regional, and state level. Spencer was a volunteer with the ASUW Office of Government Relations and a member of the ASUW Student Senate before becoming the Speaker of the ASUW Student Senate in 2018-19. Spencer’s experience has taught him how to work within a team, as the leader of a team, and how to balance the two.

“I am now able to lead, and not command, a group of people. I’ve had to learn when it is most appropriate to sit back and when it is appropriate to push forward.”

In the future, Spencer hopes to make meaningful changes in state policy to reduce the barriers that prevent individuals from attaining a degree. He is aware that he can’t do this alone and is committed to growing the abilities and opportunities for others to participate in creating change.

“It’s often very easy to overlook the power of long, sustained effort on building the next generation of leaders… My favorite part of this work is when I can inspire someone to take action and see them go on to do great things.”

The HUB Excellence in Student Leadership Scholarship supports HUB student leaders in reaching their full potential as campus leaders, regardless of financial situation. This scholarship was established to recognize outstanding students involved in ASUW, GPSS, and HUB student employment.

Dan Walker
Benjamin Maurer
Giuliana Conti
Spencer Lively

The HUB Board of Representatives is comprised of UW students, staff, and faculty serving in an advisory capacity to provide the vision, voice, and direction of the student union.

The HUB is unlike any building on campus. As the student union and primary community center, the HUB is home to a majority of UW’s student activity. The departments, student organizations, and businesses within the HUB are a neighborhood, collectively working to enhance the Husky Experience and support one another’s efforts to serve the UW community.

---

**HUB NEIGHBORS**

1. Associated Students of the University of Washington (ASUW)
2. ASUW Bike Shop
3. Commuter & Transfer Commons (First Year Programs)
4. D Center
5. Etc. Market (Housing & Food Services)
6. Graduate & Professional Student Senate (GPSS)
7. Husky Den Food Court (Housing & Food Services)
8. Office of Fraternity & Sorority Life
9. Office of the Ombud
10. Q Center
11. Scissors’ Edge
12. Starbucks (Housing & Food Services)
13. Student Legal Services
14. Student Technology Lean Program
15. Student Veteran Life
16. University Book Store
17. U.S. Bank
18. Welcome Center (Admissions)