Virtual RSO Fair
Gather Tutorial

We're excited to utilize Gather, a proximity video chat platform, for virtual RSO fairs. We've created a virtual HUB, with tabling spaces, allowing you to "walk" in and out of conversations as you would at an in-person fair.

There's nothing to install, no software to download, and no need to create a Gather account!

What you need
- A desktop/laptop with a mic and camera
- A web browser (**Chrome or Firefox recommended** – Safari will not work)
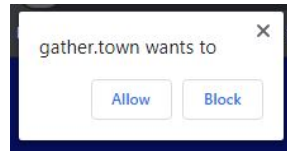- We recommend using headphones to prevent feedback

How it works
- Gather is a proximity video chat platform that has avatars move around a map. As you get close to others, their video will pop up and you will be able to chat.
- Move around the space using the arrow keys on your keyboard.
- By moving around, you can have spontaneous conversations with those around you. These can be either one-on-one or small groups depending on how many people are around you.
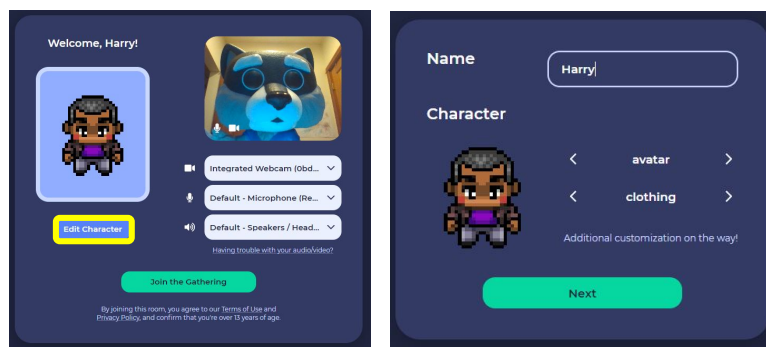
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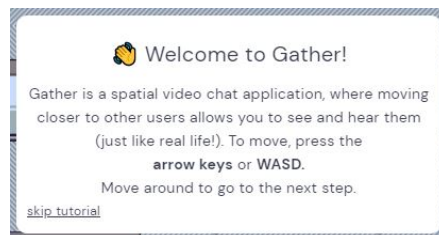- [Help and support](#)

GETTING STARTED

- Visit the virtual HUB: http://hub.washington.edu/virtualhub
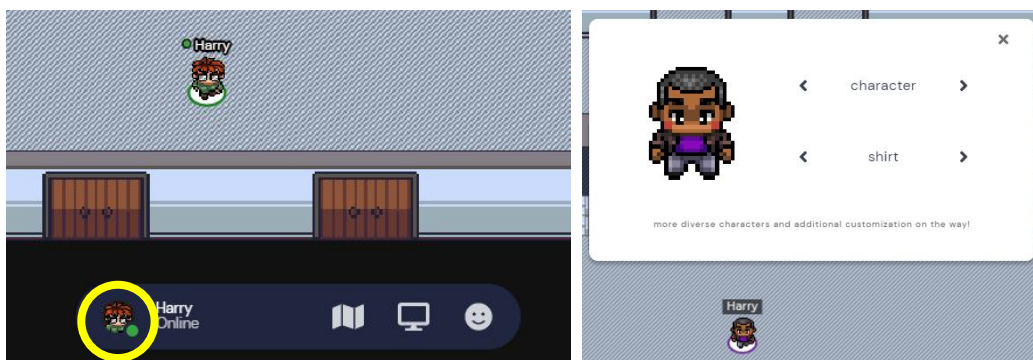- When you first open Gather, "**Allow**" access to your microphone and camera

- Click "**Edit Character**" to enter your name and change your avatar and/or clothing. Confirm your microphone, camera, and speaker settings. Click "**Join the Gathering!**"

- The first time you enter the space, you'll be given the opportunity to complete a brief tutorial and practice a few things.
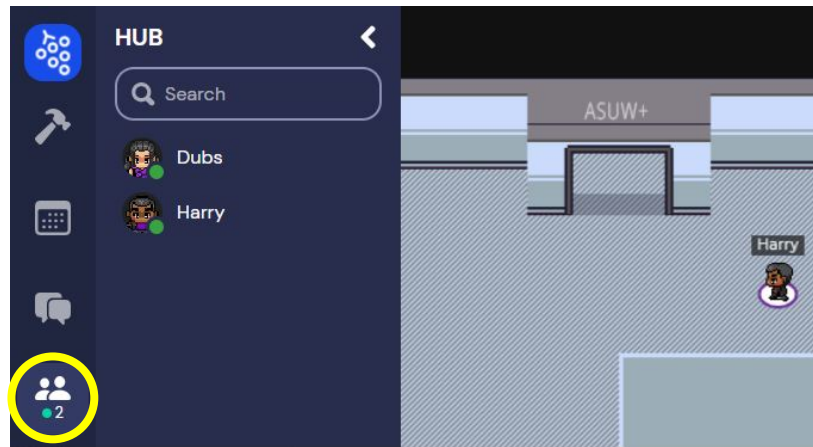

- To change your avatar and/or clothing in the space, click on the avatar image in the lower toolbar.
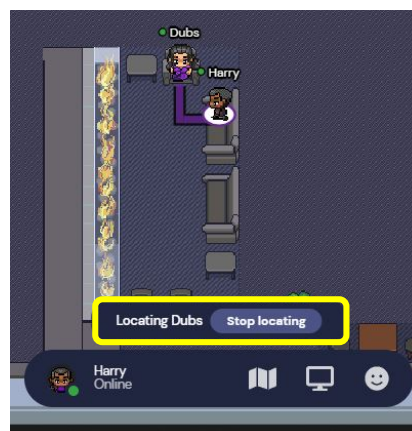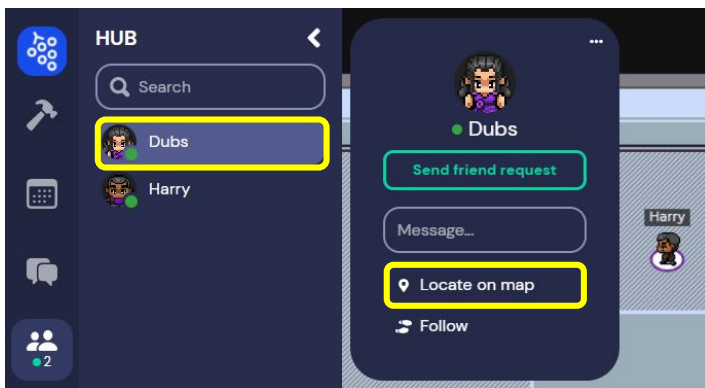
FINDING YOUR FRIENDS

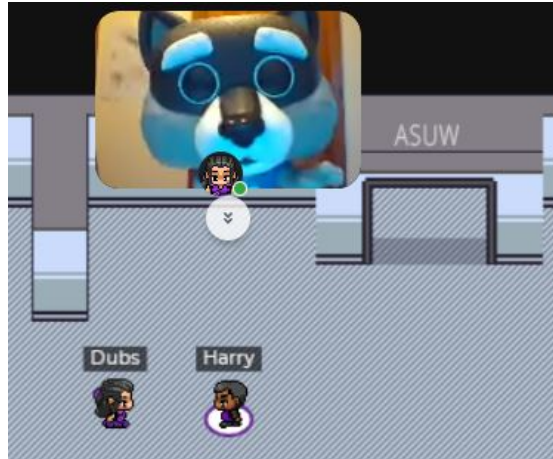- View the participant panel in the left toolbar to see who is in the space.

- To locate a participant, click on their name and then click "**Locate on map**." You will see a line directing you to the person. Click "**stop locating**" near the lower toolbar to stop locating the person.
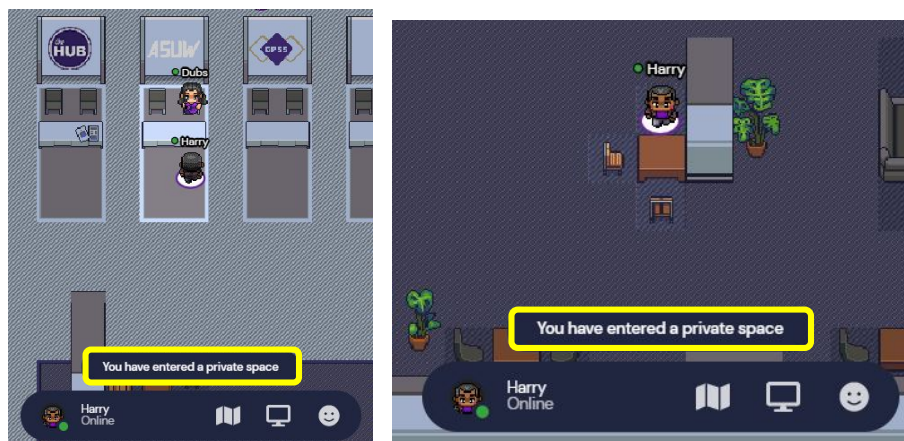
VIDEO CHAT - PROXIMITY

- When you get close to other people, their video will pop up at the top of your screen and you will be able to video chat.
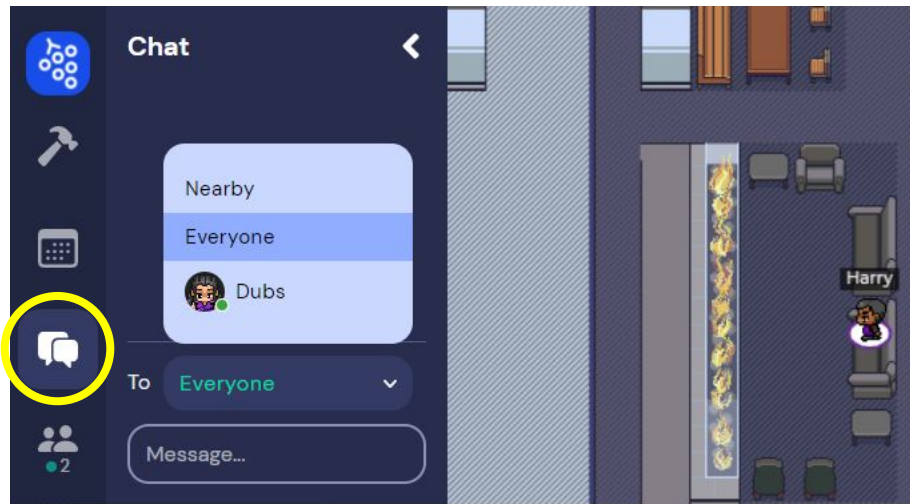

VIDEO CHAT – PRIVATE SPACES

- **Private spaces** allow conversations to only include people inside the designated private space. If you'd like to have a private one-on-one or small group conversation and avoid possible interruptions by participants in your proximity, utilize a private space.
- We have designated **private spaces for each RSO along the Street**. We have also created private spaces in various sizes **throughout the Lounge, designated by darker carpet and furniture**.
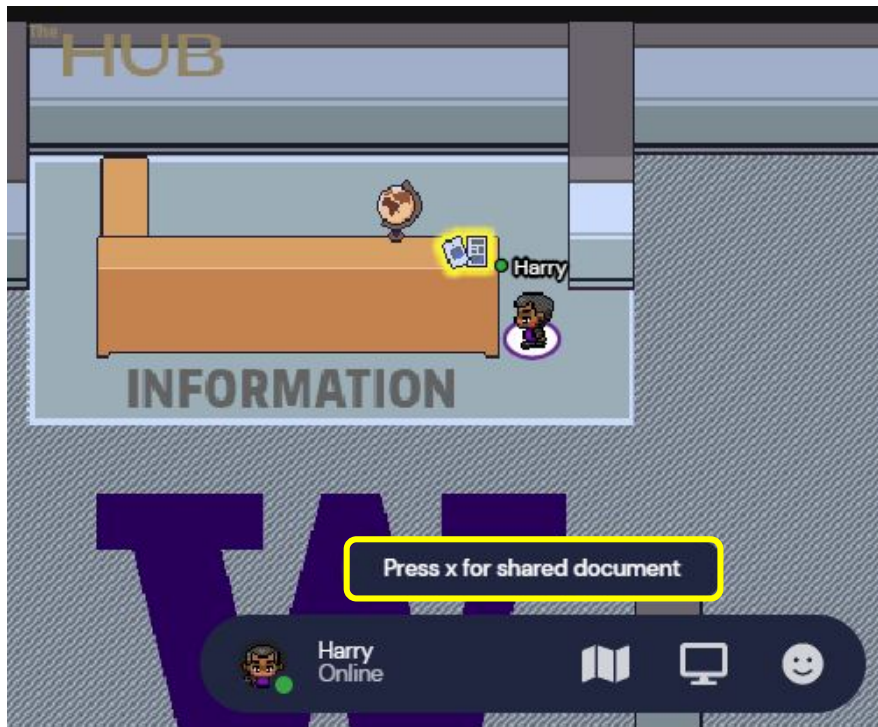

- Video chat tips
    - If you want to view someone's video **full screen,** click on their video. Click on the map to return their video to thumbnail.
    - If you're talking to a group of people, you can click the down arrows centered below the videos to change to **grid view**.

OTHER INTERACTIONS

- You can **text chat** people individually, nearby, or everyone in the space in the left toolbar.

- When you move close to an **interactive object**, the object will glow yellow and a notification will pop up: '**Press x for…**'

HELP AND SUPPORT

- If you have questions or need support at any time during the RSO fair, **visit the Information Desk** to speak with a staff member.

- If you'd like more hands-on practice, you can visit the Gather Walkthrough space: https://gather.town/app/mZ2ejgtFJeAKTysS/Live%20Walkthrough

Troubleshooting
- Refreshing the page will fix most things!
- If that doesn't work, try muting and unmuting your mic and camera (click the icons in your video window in the lower right-hand corner).
- Check if your browser permitted camera and mic access.
- Additional troubleshooting: https://gather.town/video-issues